

# Boosting a digital transformation in higher education

The digital transformation has been a long-awaited need for our institutions that the COVID-19 crisis has made yet more evident.

This transformation demands the organisation of the charter of services accordingly to the new environment in order to assure that innovation reaches all targeted audiences of the university community without any flaws or cracks.

It is also in this very moment that our universities acknowledge a shift for models of virtual or blended learning to be implemented as early as next academic year. This is a fact that cannot be torn apart from the demands for a digital transformation and organisational changes that need to be carried out to make this shift possible.

To efficiently respond to the current challenges, beyond occasional improvement actions of still essential traditional services, our libraries must foster a global vision that makes a breakthrough towards the digital transformation in higher education of our universities in their organisational and service dimensions. A digital vision and strategy are needed to respond not only to the emerging defiance originated from the health crisis, but also to the digital challenges of the next decade.

In this connection, the library services of the universities members and participants of CSUC commit to working in the following fields and projects over the forthcoming years:

